

Masino-Konaflex Oy wants to be the most valued partner of its customers, whose expertise is the first-rate and the service is flexible and error-free. We always strive to find the most suitable product for our customers. We constantly improve our customer satisfaction and our understanding of their business. We keep our promise. Our goal is to establish long-term customer relationships based on mutual trust and good trading practices. The cornerstone of our operations is steady and profitable growth, which guarantees a strong financial position at all times.

1) Compliance with laws and regulations

Masino-Konaflex Oy is committed to full compliance with all applicable national and international laws and regulations.

2) Continuous improvement

Masino-Konaflex Oy is committed to the continuous improvement of the quality and reliability of its products and services. We continuously train and develop our personnel. Deliveries are actively monitored and changes are promptly communicated to the customer. Quality is monitored systematically, and deviations are recorded in the self-monitoring record and reacted immediately. Work processes, facilities and tools are maintained and constantly improved.

3) Intellectual property, trade secrets and data protection

Masino-Konaflex Oy conforms all applicable laws, regulations and international treaties on intellectual property, respects the intellectual property held by other parties and does not try to obtain it by illegal means. Masino-Konaflex Oy respects trade secrets and personal data.

4) Improper benefits and Conflict of interest

Masino-Konaflex Oy does not tolerate any forms of corruption and bribery. We are committed to conducting our activities in accordance with all applicable anti-corruption laws. Masino-Konaflex Oy does not tolerate any fraud in connection with payment transactions and does not accept any benefits that would affect our judgment. We also require this from our suppliers and subcontractors.

5) Labor and Human rights

Masino-Konaflex Oy treats its employees in a fair and equal manner complying with all related laws, commits to non-discrimination at workplace, not to use child or forced labor of any kind, respects human rights and provides a safe and healthy working environment to its employees

6) Health and Safety

Skilled and committed employees are Masino-Konaflex Oy's the most important asset. We provide a safe and well-managed work environment. We treat our employees with respect. We do not tolerate bullying or abusive treatment. Masino-Konaflex Oy provides its employees with extensive occupational health services and supports employee refreshment. Occupational safety is being developed and we cooperate regularly with the labor safety authority.

7) The Environment

We are committed to using resources in a way that minimizes environmental impact. Waste and liquids are properly sorted, packaging materials recycled, repaired and reused. The latest investment in energy efficiency is the installation of photovoltaic panels on the roof and energy saving LED lights. In our internal operations, we prefer remote meetings and telecommuting to reduce the environmental impact of unnecessary driving.